

## IMPARTIALITY AND CONFLICT OF INTEREST POLICY

- AUS-QUAL shall not knowingly allow anyone to perform a role in its certification activities where a potential conflict of interest exists or where any other circumstances exist that may impact on that person's impartiality.
- AUS-QUAL shall not pay or reward anyone in a way that causes them to be dependent on the outcome of a certification activity performed.
- AUS-QUAL requires all persons performing roles in its certification activities to act responsibly and impartially and to declare known potential conflicts of interest. Declarations of potential conflict of interest shall be in writing and shall be held on file.
- AUS-QUAL recognises that potential Conflicts of Interest and threats to Impartiality may arise as a result of:
  - Self interest,
  - Self review,
  - Familiarity.
  - Intimidation.
  - AUS-QUAL will regularly undertake a risk analysis to identify and assess potential Conflicts of Interest and threats to Impartiality..

- AUS-QUAL requires any person working for AUS-QUAL, any client organisation, or other stakeholder who has any doubt or suspicion of a potential conflict of interest, that person should present those concerns in writing to the Managing Director, AUS-QUAL.
- The AUS-QUAL Board, Advisory Committee, Program Management and Certification Committees shall have access to all details relating to potential conflicts of interest.

**CONTROLLED DOCUMENT**